Patient Participation Group meeting:- Tuesday 22nd January 2019

Attendees: DP, GP, D W, K H, B S, B D, P L

Apologies: K P

1. Access + explained. Query about record sharing, Sue explained procedure.
2. Specialist Respiratory Nurse – explained sessions that will be run for Copd patients/ One to One training for the Nurse’s.
3. Julie (new Practice Nurse) has joined the team and is settling in well.
4. Zoe is working as Nurse Practitioner for us, in training. Dr explained the long term plan is to hopefully have student doctors. Discussed that Dr Kallay is still with us and possibly Dr Thoufeeq in the future
5. Dr Jaiveloo discussed some Over the counter medications which will be stopped being prescribed in order to save NHS money. Explained this will be implemented in the near future. Minor ailments scheme at the pharmacy has not changed as yet, but will probably be under the same sanctions on prescribing in the future.
6. We are looking at getting a card machine for the surgery.
7. Dr Jaiveloo discussed getting a camera at reception to take photographs of patients, voluntarily, to be added to their record. This is for security and recognition.
8. Sue discussed EPS targets. Dr Jaiveloo mentioned possible licence for being a dispensing practice in the future. Discussed problems with EPS. Seems to work better when the patient orders the prescription.
9. Dr mentioned his revalidation and the group where asked to complete questionnaires.
10. It was questioned whether the surgery is still at risk of closing. Explained now part of group, access + and paramedics have helped relieve workload.
11. Discussed flu vaccine take up this year.

Next Meeting Tuesday 4th June 2019 – 11.00 am