Mission Statement – Laurbel Surgery

To enhance the health, well-being and lives of those we care for

Our Aims and Objectives

To: provide a quality service:

By working within the NHS to provide the highest possible quality of Care that meets the needs of our patients.

To: Respect our patients and staff with courtesy, dignity and respect at all times, we will treat all fairly and be especially supportive to the vulnerable. We expect respect in return.

To: Involve our patients in decisions:

By a whole team approach in supporting our patients to help them make decisions to Improve and maintain their health.

To: Promote best practice:

By using specialist expertise within the practice team and externally. We encourage the Continuous education and professional development of all members of the practice team.

We will adapt to change, build on our achievements and develop our services.

T0: Be a caring practice:

By conveying compassion in words and actions whilst assessing and responding to needs.

To: Work together as a team

By working as one flexible unit that enhances our colleague's ability to perform their roles.

T0: Work with Integrity

By speaking and acting truthfully and being accountable for our actions.

To: Be as sustainable practice

By operating on a financially sound basis. Having as low an environmental impact with as reduced waste as possible.